

1. SUMMARY

- 1.1** This report highlights performance across the Social Affairs Community Planning Partnership for FQ3 – 1st October to 31st December 2012.

2. RECOMMENDATIONS

- 2.1** The Management Committee note good and improving performance across community planning partners and acknowledge the reasons given for off track performance.

3. BACKGROUND

- 3.1** The Social Affairs Thematic Group worked together to produce a suite of performance measures for the new Community Plan / Single Outcome Agreement over the first few months of last year.
- 3.2** Agreed measures were then incorporated into a performance scorecard which is monitored within the Council's Performance Management system, Pyramid.

4. MAIN REPORT

4.1 Key Successes for the period include;

- 100% of care leavers with a pathway plan
- 100% of children on the Child Protection Register (CPR) with a current risk assessment
- Zero child protection repeat registrations
- 258 visits to council pools per 1,000 population
- Zero clients awaiting free personal care within their homes longer than 4 weeks.
- Curriculum for excellence (basket of measures) exceeding target of 95% and on an upwards trend
- 473 adults participating in activities that improve literacy and numeracy

- 100% homeless priority need determinations
- Increase in the number of people accessing housing advice and information

4.2 Key areas for improvement identified;

- Balance of care – failure to meet target this quarter, however this measure is showing an improving trend and although off target, this is only by 1%
- 19% of new unpaid work orders failed to commence within 7 days (due to supervisor ill health, no available cover due to geography)
- Failure to obtain permanent housing for priority needs households within 37 weeks (however figure did improve by 7 weeks from last quarter)
- Drop in the number of pupils accessing youth services (due to problems recruiting and retaining staff, particularly in Kintyre and Islay).

5. CONCLUSION

- 5.1 Performance over the period shows a good mixture of 'on track' and improving outcomes. Where performance is 'off track', responsible managers have been contacted and actions to remedy this are being put in place.

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